



EMERGENCY ON-CALL SERVICE
Dental care outside surgery hours

Dear patients,

The emergency on-call service aims to provide short-term assistance in emergency situations until your family dentist can continue with treatment. This service is **not** an extension of surgery hours into the evening, the weekend, or during public holidays. For schedulable treatments, please contact your family dentist.

Examples of urgent treatments include:

- 1. Serious bleeding after dental treatment, which cannot be stopped by cooling and compression (such as by biting on a compress or a clean cloth).**
- 2. Serious dental and/or facial pains.**
- 3. Pronounced swelling and inflammation in the oral cavity, which may also be accompanied with a fever.**
- 4. Accidents involving the teeth, mouth and jaw.**

Before visiting the practice that is on call, contact it by phone first.

The emergency on-call service responsible for your region can be reached across Hesse under the telephone number **01805 60 70 11** or by entering in the emergency search via:



<https://www.kzvh.de/patienten/notdienstSUCHE/index.html>

Frankfurt am Main, KZV Hessen